

## Dr. BabasahebAmbedkar Technological University

## Vidyavihar, Lonere, Dist. Raigad

## WINTER END SEMESTER THEORY EXAMINATION DECEMBER-2019

| Center Code: 5448                | Course: F.Y.B.Pharm        | Semester: I          |
|----------------------------------|----------------------------|----------------------|
| Date: 23/12/2019                 | Time: 10:30 am to 12:30 pm | Marks: 35            |
| Subject: Communication Skills    |                            | Subject Code: BP105T |
| QI Long Answers (Answer any ONE) |                            | 10                   |

- (1) What are the Barriers? Explain any three Barriers in detail along with ways to overcome them.
- (2) Explain the Process of Communication with all its elements in detail.

## QII Short Answers (Answer any FIVE)

- 1. Explain the importance of Styles in communication.
- 2. Write the Do's and Don'ts of Interview.
- 3. State the FOUR Ps of effective presentation.
- 4. What is Effective Listening and Writing? Explain the techniques needed for them.

25

- 5. Explain the significance of Perspective in Communication
- 6. Explain Group Discussion. State the qualities needed for effective GD.
- 7. Explain the role of non-verbal Comm. in effective Communication

| Subject: Comm. Skills | Day & Date: Monday 23 <sup>th</sup> Dec. 2019 |
|-----------------------|---|
| Class: FY/ DSA        | Semester: First                               |
| Time: 10.30 to 12.00  | Max. Marks: 35                                |

Instructions: 1. All questions are compulsory 2. Draw a well labeled diagram wherever necessary 3. Right hand side number indicates full marks