

Dr. BabasahebAmbedkar Technological University

Vidyavihar, Lonere, Dist. Raigad

WINTER END SEMESTER THEORY EXAMINATION DECEMBER-2019

Center Code: 5448	Course: F.Y.B.Pharm	Semester: I
Date: 23/12/2019	Time: 10:30 am to 12:30 pm	Marks: 35
Subject: Communication Skills		Subject Code: BP105T
QI Long Answers (Answer any ONE)		10

- (1) What are the Barriers? Explain any three Barriers in detail along with ways to overcome them.
- (2) Explain the Process of Communication with all its elements in detail.

QII Short Answers (Answer any FIVE)

- 1. Explain the importance of Styles in communication.
- 2. Write the Do's and Don'ts of Interview.
- 3. State the FOUR Ps of effective presentation.
- 4. What is Effective Listening and Writing? Explain the techniques needed for them.

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- 5. Explain the significance of Perspective in Communication
- 6. Explain Group Discussion. State the qualities needed for effective GD.
- 7. Explain the role of non-verbal Comm. in effective Communication

Subject: Comm. Skills	Day & Date: Monday 23 th Dec. 2019
Class: FY/ DSA	Semester: First
Time: 10.30 to 12.00	Max. Marks: 35

Instructions: 1. All questions are compulsory 2. Draw a well labeled diagram wherever necessary 3. Right hand side number indicates full marks